

## Grace Cottage Expands Mental Health Services

Grace Cottage has two new mental health providers, joining the current provider, Benjamin Wright, PMHNP-BC.



*Elise Kraus*

Elise Kraus, PMHNP-BC has 20 years of healthcare experience. A recent Nurse Practitioner graduate of Maryville University, she completed her clinical rotations at Grace Cottage Family Health and Dartmouth Hitchcock Medical Center. Kraus provides trauma-informed and LGBTQ+ focused care. Before joining the Grace Cottage medical staff team, she worked as an HIV Nurse Clinician for Dartmouth Health and as an RN for Planned Parenthood, Vermont Department of Corrections, and Maplewood Nursing Home of Cheshire County, NH. "We are thrilled that Elise Kraus has joined Grace Cottage Family Health as a Psychiatric Nurse Practitioner," said Wright. "It has been a goal to expand our psychiatry services to further meet the needs of our community and I am excited to have her join us."



*Meredith Kenyon*

Meredith Kenyon, LICSW recently became an employee of Grace Cottage. She previously practiced in Somerville and Greenfield, MA, and with the Brattleboro Retreat. She specializes in providing treatment for substance use disorders and people with dual diagnoses and uses elements of mindfulness, Cognitive Behavioral Therapy, and Motivational Interviewing in her practice.

Grace Cottage Family Health also offers family medicine, pediatrics, and geriatric services. For an appointment, call 802-365-4331.

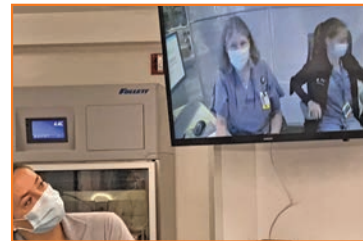
## Emergency Department Expansion Update

Grace Cottage's Emergency Department Expansion project is scheduled to begin in October. The project will be phased in such a way that the Emergency Department will remain open throughout construction, to be completed by mid-winter. Fundraising began in 2021 and will continue until the project has been fully funded.



## TeleEmergency Services at Grace Cottage

The recent addition of TeleEmergency services in Grace Cottage's Emergency Department, thanks to a new partnership with Dartmouth Health Connected Care, is being welcomed by our Emergency Department providers. "We 'went live' with this service on August 11," said Dr. George Terwilliger, Chief Medical Officer, "and the very next day, the TeleEmergency providers at Dartmouth Health helped us save the life of a patient in our Emergency Department. "Following stabilization, the patient required immediate surgery and the transfer to Dartmouth was seamless because we'd already been working together on this patient, via two-way video communication in our ER."



Sara Nystrom, a registered nurse in Grace Cottage's Emergency Department agrees. "I was impressed and amazed at how helpful it was, especially in this case, to have an emergency physician and nurses at a tertiary care facility, Dartmouth Health, practically in the room with us."

Board-certified Emergency Physicians at Dartmouth are now on-call 24/7 with immediate links to provide collaborative back-up and/or direct patient care if Grace Cottage has several simultaneous ER cases, and they can also help with documentation, providing second opinions, and help to facilitate transfers to a higher level of care, if needed.

"While Grace Cottage continues to remain independent, this collaboration with Dartmouth Health Connected Care enables us to enhance our already-stellar team of Emergency Department providers," said Doug DiVello, President and CEO.

## Caroline Dormer Joins Grace Cottage

We are pleased to announce that Nurse Practitioner Caroline (Carly) Dormer is now accepting new patients (18 and older) at Grace Cottage Family Health. A graduate of St. Lawrence University and State University of New York at Binghamton University's Decker College of Nursing and Health Sciences, Dormer graduated with a Master of Science, Adult Gerontological Nurse Practitioner with a Forensic Health Advanced Certificate. Dormer was a clinical and charge nurse at Binghamton General Hospital and Decker Health Services & Department of Emergency Management prior to moving to Vermont in 2021, where she's most recently worked as a Nurse Practitioner at Savida Health in Brattleboro. Her hobbies include snowboarding, hiking, painting, and gardening. Dormer and her husband, Dr. Ethan Buhl (a surgical podiatrist at Brattleboro Memorial Hospital), live in Brattleboro with their two dogs.



# A Word From the CEO

I'd been a hospital CEO for decades before I came to Grace Cottage in 2018. What attracted me was Grace Cottage's strong culture of always putting patient care ahead of finances; the organization's strong spirit of independence; and the fact that Grace Cottage receives so much generous support from the community it serves.

Now that I've been here for more than four years, I think it's safe to say that all of the things that attracted me to Grace Cottage are stronger now than ever. We're firing on all cylinders. When patients come to us, whether it's to get their annual physical, to see a medical provider for an illness, to get care in our ER, or an outpatient lab or diagnostic imaging test, for an outpatient rehab appointment or for a hospital stay, we take care of them and we do our best to do it well. When I go grocery shopping locally, I almost always get stopped by people who are eager to give me feedback, such as: "Your employees are always so happy, and so friendly." "Thank you for taking such good care of my child in the ER." "My aunt got homesick for Grace Cottage after her stay in your hospital." "Your doctor in the clinic diagnosed my Lyme disease and got me treatment right away!" "Your pharmacy is the best – everyone there knows me by name and treats me like a good friend!"

One of our physicians said it best: "Grace Cottage isn't just part of the community, Grace Cottage IS the community." I really feel this, especially at an event such as Hospital Fair Day, when almost 200 volunteers come together to donate a total of over 2,300 hours to raise money for their beloved, independent, non-profit community hospital. We are defying the odds by not just surviving, but thriving,

thanks to our loyal, dedicated, and hard-working employees, and our generous community. I'm convinced that, despite the issues we face, including insufficient Medicaid and Medicare reimbursements, inflation, supply-chain issues, and lack of housing in the area, that Grace Cottage

is getting stronger and better every day. As we come out of the pandemic, we're busier and more productive than we've ever been, firmly focused on our mission to promote wellness, relieve suffering, and restore health, one patient at a time. I feel so privileged to be in this continuing partnership with our patients, our employees, and our community as we add to our mental health services, expand our Emergency Department, work towards a new Clinic building, hire new medical providers, and add Tele-ER and Tele-Neurology services.

Your support helps us continue to be the small hospital with a big heart. Thank you!

– Doug DiVello, President & CEO

Grace Cottage CEO Doug DiVello e-mails an informative Message to the Community once a month. To receive this communication, send an e-mail to [info@gracecottage.org](mailto:info@gracecottage.org) with the subject line "Add me to your Message to the Community."



Hospital Fair Day  
Food Booth Frymaster

## Dr. Wyll Everett and Dr. Marc-Olivier Ratte Joining Grace Cottage



Dr. Wyll Everett will begin accepting new patients at Grace Cottage Family Health in October. Completing his residency from 2019-2022, serving as Chief Resident during his final year, Dr. Everett received his M.D. from the University of Vermont Larner College of Medicine. He received his B.A. in neuroscience at Wheaton College in Norton, MA.

Everett was a Research Assistant in the Department of Bariatric Surgery at the University of Vermont Medical Center, and also in the Department of Anesthesiology.

"I grew up in southwestern Vermont, and have always been drawn to the strong, small communities that make Vermont so unique. I am very excited to return to southern Vermont to be closer to family and the many recreational opportunities," said Dr. Everett. "I chose to pursue a career in family medicine while working with Dr. Shafer at Grace Cottage during my fourth year of medical school. Grace Cottage has always represented the best of family medicine, in my mind. I feel incredibly grateful and humbled to be returning to continue my career as a physician."

Dr. Everett is board certified in Family Medicine and is a board member of the Vermont Academy of Family Physicians.



Dr. Marc-Olivier Ratte will be joining Grace Cottage Family Health and accepting new patients in October. Dr. Ratte received his Bachelor and Master of Science in Cell and Molecular Biology from University Laval in Quebec,

Canada, and his M.D. from St. George's University School of Medicine in Granada. His residency was at Stamford Hospital/Columbia University College of Physicians and Surgeons, and he has been a primary care physician at Brattleboro Memorial Hospital since 2018. He is Board Certified with the American Board of Family Medicine. Dr. Ratte lives in Brattleboro with his wife, Eva, who is an Intensive Care nurse at Baystate Medical Center in Springfield, MA. Their hobbies include traveling, hiking, skiing, and attending concerts.

To schedule an appointment, call 802-365-4331.

### A grateful patient writes:

"I came to Grace Cottage for help with a knee that hurt to bend, and was given exercises by your outpatient physical therapists that also helped my back. I did them daily for months after treatment ended, then went on a trip and walked or biked every day for 45 minutes, and my back stopped hurting! I thought it was just going to get worse for the rest of my life, but all I needed was to walk! The 'bridge' exercise was my favorite and all my homework gave me the strength to start walking without whining. ALSO, my cholesterol level plummeted in a 40-day period! So THANK YOU!" – Theresa Maggio, Newfane, VT

# Webinars Help LGBTQ+ Vermonters Access Health Insurance

Grace Cottage Family Health & Hospital held two webinars in August to help members of the LGBTQ+ community learn about health insurance options in Vermont.

The effort was underwritten by a grant from the Vermont Department of Health Access (VHA) through its “Helping Vulnerable Populations Understand Health Insurance Options” program. The Vermont Department of Health found that in 2021, 88% of individuals identifying as lesbian, gay, bisexual, trans, genderqueer, nonbinary, or another sexual minority were underinsured, and 5% were uninsured.

Grace Cottage worked with Jake McBride, of Out in the Open, a Brattleboro-based LGBTQ+ organization, to conduct two very successful seminars about health insurance options in Vermont. Tailored specifically for the LGBTQ+ community, the August seminars were created and led by Grace Cottage Resource Advocate Jocelyne Smith, who shared information about subsidies, reduced premiums, and other changes that are making health insurance more affordable for Vermonters.

Audience members were very engaged and gave excellent webinar reviews. VHA was also pleased with the outreach, offering “big kudos” for this effort.

## SAVE THE DATE

# #GIVINGTUESDAY

## NOVEMBER 29, 2022

This year’s Giving Tuesday campaign will help fund the expansion of the Emergency Department.

# Stratton Foundation Supports ‘Reach Out & Read’

Grace Cottage Family Health is now an active “Reach Out & Read” site, which means that children ages 6 months to 5 years old will receive a free book during each well-child visit.

Reach Out and Read is a national nonprofit that champions the positive effects of reading daily and engaging in other language-rich activities with young children. Reading together promotes healthy brain development, furthers language acquisition, and helps families build meaningful bonds.

And, thanks to the Stratton Foundation, Grace Cottage will have plenty of books to give out! Reach Out & Read provides an initial selection of books to distribute, after which each site must cover the cost of its own books. The Stratton Foundation has awarded Grace Cottage a \$2,303 grant to fund at least two years of this program.

# Rescue Inc. Opens Vermont EMS Academy

In a move that will greatly benefit residents of the West River Valley, Rescue Inc. has opened VEMSA, Vermont EMS Academy, to bring state-of-the-art emergency medical training to this area.



“We’ve always wanted to create a place where doctors, nurses, teachers, and first responders can hone and broaden their skills,” said Drew Hazelton, Rescue Inc.’s chief of operations. “We will offer CPR courses, for instance, to high school students and teachers, while also providing instruction to practicing medical professionals.” The Academy, located in the building next to the Lodge at West River that formerly housed E.G. Zac’s restaurant (for those who go way back) is opening this month. For more information, go to [www.vemsa.org](http://www.vemsa.org)



## Wishes Granted...

- Marion Robinson made a donation for the purchase of items needed by the dietary department, in memory of her mother, Nola White, who worked in Grace Cottage for 28 years, first in the dietary department and then at Heins Home assisted living.
- The Boston Red Sox Foundation and the Ruderman Family Foundation awarded Grace Cottage \$3,000 for our mental health services after we came in second place in the state of Vermont in their 2022 Impact Award voting. “The work you all undertake on

a daily basis is incredible,” said Red Sox Foundation Development & Partnerships Manager Matt McCarthy. “We are all incredibly thankful to you all!”

- Donations for the Emergency Department expansion were given by the Irwin & Dorothy Nessel Foundation, Wendell Perkins & Mark O’Meara, Warren Montgomery & Anne Cloutier, Peter & Nina Klein, Ian & Liz Harrison, Carrie Lee Henderson, and the West River Westies.



## Wishes Made...

- The Dietary Department is in need of nine heavy-duty saucepans of various sizes. Total is \$270.
- The Housekeeping Department needs a new numatic vacuum... named Henry (!). \$430.
- The Lab needs a new phlebotomy cart; they use it to draw blood at the bedside of inpatients. \$1,700.

- The Rehab Department is in need of an Optiflex Continuous Passive Motion machine for rehabilitation of hospital patients’ knees. \$2,280.
- An IsoTemp microbiology incubator is needed by the Lab. It’s used for drying and staining slides, incubation of antibody tests, and microbiological determinations, and tissue culture work. \$2,400.

*Grace Cottage’s Wish List is updated monthly on our website, at [gracecottage.org](http://gracecottage.org), or call 802-365-9109 for more information.*



# Grace Cottage Hospital's 2022 Tee It Up For Health: A Great Success

21 teams, 39 sponsors, and 15 volunteers participated in Grace Cottage Family Health & Hospital's 13th Annual Tee It Up For Health golf tournament on Saturday, June 11, at Haystack Golf Course in Wilmington.

The weather was beautiful, the course was in excellent condition, golfers had a great time, and over \$50,000 was raised, thanks to golfers, generous sponsors, and volunteers. Net proceeds from the event will benefit the Grace Cottage Family Health & Hospital's Emergency Department expansion project.



*Golfers assemble with their carts for the tournament.*

## 2022 Golfer Results:

**Winners (score of 59):** David Allbee, Gaetano Putignano, Bill Stevens, Skip Brown

**2nd place:** Els Walker, Terry Boyce, Barbara Knapp, Susan Fasoldt

## Closest to Pin Winners:

**Hole 4:** Women-Kat Bordeau; Men-John Gregory, Sr.

**Hole 7:** Women-Barbara Knapp; Men-Peter Schofield

**Hole 13:** Women-Linda Jane Parsons; Men-Dan Neviackas

**Long Drive:** Women-Barbara Knapp; Men-David Allbee

**Putting Contest:** Skip Baltz

## 2022 Sponsors:

**Event Sponsors:** The Richards Group, Haystack Golf Club

**Platinum Sponsors:** Coverys, Elizabeth Walker

**Gold Sponsor:** Peoples United Bank/M&T Bank

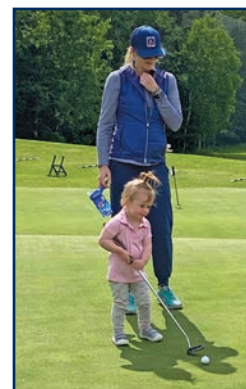
**Silver Sponsors:** 802 Credit Union; Andy & Linda Barber; Linda Bastian; Brattleboro Memorial Hospital; Brook Field Service; Lawrence & Lober Electric; West River Family Dental

**Hole Sponsors:** Allard Lumber; Arc Mechanical; Baker Newman Noyes; Brattleboro Savings & Loan; Cerner Corporation; Chroma Technology; DMI Paving; First Choice Communication; Howard Printing; Irving Oil; Northeast Delta Dental; Primmer Piper Eggleston & Cramer; Ski Country Legal PLC; Southern Vermont Podiatry; David & April Sprague and Family; WW Building Supply

**Bronze Sponsors:** Blue Cross Blue Shield of Vermont; Canon Solutions America; Community Bank; Lawton Floor Design; Leader Beverage

**Flag Sponsors:** Deerfield Valley News; Phil & June Dibble; Doug & Cathy DiVello; Five Maples; Four Seasons Sotheby's International Realty; W&B Management, in memory of Effie Chamberlin and in memory of Wally & Eleanor Lowe

**Save the date for Grace Cottage's 14th Annual Tee It Up for Health benefit, on June 10, 2023.**



*Golfer-in-training, Mason Duffy, with her mother, Allison Barber.*

## A grateful patient writes:

"The nurses and doctor in the ER could not have been any better when I experienced a hand injury recently. I wouldn't change a thing about my visit (other than the fact that I had to go the ER in the first place!). At age 73, it was my very first visit to an ER and it was all positive." — *Frank Biolsi, Jr.*, Brookline, VT

## Grace Cottage's 17th Annual Tour de Grace



It was a picture-perfect day for Grace Cottage Family Health & Hospital's 17th Annual Tour de Grace on Saturday, June 25, and 93 bicycle riders, ranging in age from 6 to 81, thoroughly enjoyed the 19-mile "mostly downhill" route from Stratton Mountain to Townshend.

21 volunteers assisted riders at registration, at the finish line, and at various rest stops along the way. Many riders were treated to the sight of two baby bald eagles in their nest, and all enjoyed beautiful scenic vistas, including a ride through the historic Scott Covered Bridge.

We'd like to give a special shout-out to Trevor Hazelton who helped to carry bikes up the 58 stone steps at the Townshend Dam; and to Eric Emerson, Christine Hume, and KJ Johnston of Rescue, Inc., who followed along on their bicycles to make sure that everyone was safe.



Our thanks to our Event Sponsors: Stratton Resort; Solstice at Stratton; Linda Bastian; Cota & Cota; C&S Wholesale Grocers; Equipe Sport; Howard Printing; Three Mountain Inn; West River Provisions; and Winot Works. Thanks to the generosity of sponsors, volunteers, and riders, almost \$8,000 was raised this year!

Save the date to join us next year: Saturday, June 24, 2023.



# Hospital Fair Day – Saturday, August 6, 2022

What a joy to be back on the Townshend Common for Grace Cottage Hospital Fair Day!!!

I walked on air the entire day. Although we all would have liked the temperature to have been lower, I always choose to look on the bright side, and we did sell out of ice cream and lemonade! Every Booth was brimming with enthusiasm. I am incredibly proud of and pleased with each and every volunteer. All 200 of you made the day a success and we couldn't have done it without you. I also want to express my gratitude to all the generous donors who gave such wonderful items to us to raffle, sell, auction, and give as prizes.



And a super special thanks to all the fairgoers who came out in the heat to celebrate Hospital Fair Day on the Common live, and in living color, for the first time in three years. The warmth of the day was matched only by the warmth of fairgoers greeting one another, after such a long time, with handshakes, smiles, and hugs.

There were many highlights throughout the day; my favorite was when we honored Auctioneer Kit Martin and Dr. Robert Backus for their many, many years of dedication to Hospital Fair Day. We knew that neither one of them would have welcomed any fuss, so we had to make it a surprise for everyone, including them! We also wanted to come up with unique gifts for each of them. In case you were somewhere else on the Common when the ceremony took place at 2 p.m., Kit received Dr. Otis's gavel, originally given to Fair Day to auction by his daughter, Carleen, three years ago, and then donated back to Grace Cottage, twice, by the winners!) and



Dr. B. was given a set of Avon glasses with a "B" on them (that we found while sorting through items for the White Elephant Booth!).

I'm so pleased that they let me be Fair Day Chairperson again this year! It sounds a lot more impressive than it is. There were 100's of other tasks completed that I wasn't involved with, done wonderfully well by extremely talented and hard-working people. I need to pay special tribute to Scott, Brian, Doug, and Chris, the maintenance crew from the hospital, and Charma, C.J., and Andrea in the Grace Cottage Foundation office. I also want to thank Auctioneer Brian Tebo of Heart Felt Antiques & Auction Services for donating his time and talent for the Fair Day Auction. It was a pleasure to work with all of them throughout the year, as we planned for the Fair, never dreaming that it would be the most successful



2022 Fair Day, photo by David Barnum



one yet! I've saved the best for last: our former record of Fair Day funds raised was \$78,000; this year, we raised an astounding \$105,600! After Fair Day expenses, all money raised will be used for the much-needed Emergency Department expansion. Let us hope that none of us ever need to use it, but it's reassuring to know that it's there.

Looking forward to having another great Fair Day August 5, 2023!

With my sincerest gratitude  
for the privilege of being 2022 GCH Fair Day Chairperson,

– Eileen F. Fahey,



Roger Allbee, Sally Patrick Wadsworth, and Marion Otis Lewis pose in front of "Mr Ed", donated to Grace Cottage by Ron Allbee (Roger's identical twin). This 1942 Chevy pickup, below (highlighted in his published memoir, *Twin Tales*) was purchased by Ron and Roger for \$12 from Ed McPhail in Brookline, VT in 1961. The truck sold at the 2022 Fair Day Auction for \$31,000.





# THANK YOU!

It could be a coincidence, but after we ran an article in the last Cottage Door about the benefits of charitable giving from your Individual Retirement Account (IRA), we've gratefully received many IRA distributions from our donors. Direct distributions from IRAs are called Qualified Charitable Distributions (QCDs), and are not subject to taxes. If you're age 72 or older (or if you have inherited an IRA and must take annual withdrawals) a distribution to Grace Cottage (tax ID 03-0177161) could benefit both you and Grace Cottage. For more information, call Andrea or Charma at 802-365-9109.

## In Remembrance: Warren Kronemeyer & Leon Ingall

In association with Valley Cares and as part of LGBTQ+ Pride Month, Grace Cottage hosted a remembrance, celebration, and commemoration of longtime Townshend residents Warren Kronemeyer and Leon Ingall on June 28. Their cousin, Andrew Ingall, presented "Warle: Yesterday and Today" and many Townshend residents and others shared their memories and artifacts. The poignant presentation was recorded by QFilmworks and is now available for viewing on YouTube: <https://youtu.be/4cK4sUULVCs>

## Lilly's Path

A beautiful new walking path has been installed between Grace Cottage Family Health and Grace Cottage Hospital, in memory of Lillian and Charles Slover. Thanks to the generosity of the Slover family, this path, marked by a bronze plaque mounted on a boulder at the bottom of the hill and a pergola at the top, is being enjoyed by patients, visitors, and employees.



Charles & Lillian Slover were longtime residents of Newfane. A WWII veteran, Charles died in 2003 at age 79 after 35 years with AT&T in New Jersey and Vermont. During her years in Vermont, Lillian worked at the Newfane Country Store and Townshend Furniture, and was an active volunteer with the Newfane

Garden Club, the Newfane Congregational Church, the Sew Whats quilting group, Senior Solutions, and at Grace Cottage. She died in February 2021, at age 93, and is very greatly missed.

## West River Westies Benefit For Grace Cottage

During the second weekend of July every year (except for 2020 due to you-know-what), late-model VW vans gather at Bald Mountain Campground in Townshend for a gathering called



West River Westies. This year, 116 buses arrived from as far south as Pennsylvania and as far north as Canada. Ever since July, 2005, the West River Westies have been holding a raffle to benefit Grace Cottage, and this year's donation from the very generous group was a record-setting \$2,370, bringing their total giving over 17 years to almost \$20,000!



*Grace Cottage's Director of Development Charma Bonanno accepts a donation from the West River Westies, presented by organizers Eric Caron, Heidi Fischer, and guide dog Becky.*

## Grateful patients write:

"I've visited people who were patients at Grace Cottage, so when Dartmouth asked me where I'd like to go, I asked for Grace Cottage. The physical and occupational therapists were outstanding, and the doctors are so approachable. The food is excellent, with little touches that make it feel like home. I couldn't have been happier with my stay."

— Barbara Page, Hinsdale, NH

"I was taken to the Grace Cottage ER after a serious biking accident in Winhall. It was a very busy evening in the ER, but the doctor and staff wasted no time in getting me comfortable and attending to my injuries. I didn't even need to leave my ER room for X-rays and stitches. They were all so knowledgeable and caring. We are so fortunate to have Grace Cottage and its excellent care team so nearby."

— Greg Underwood, Jamaica, VT

## Cottage Door

is published by Grace Cottage Family Health & Hospital  
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Grace Cottage Hospital & Grace Cottage Foundation are 501(c)(3) nonprofit organizations. The mission of Grace Cottage Foundation is to raise funds on behalf of Grace Cottage.

Donations to Grace Cottage Foundation are tax deductible to the extent allowable by law. Grace Cottage Foundation's Federal Tax ID # is: 03-0343282.

Donations may be made by cash, credit card, check, stocks, bonds, or other tangible assets.  
Call Andrea Seaton or Charma Bonanno at (802) 365-9109.

## The Gift of Giving

Back in 2006, longtime Wardsboro resident Gloria Moore let Grace Cottage know that she was leaving a bequest to the hospital. After Gloria died on May 24, 2019, we were notified that, although Gloria and her husband, Roland ("Lanny") had moved to Port Aransas, TX, they hadn't forgotten the care they received at Grace Cottage. Last month, we received \$58,000 from Gloria's estate.



Gloria and Lanny's three children, Roger, Valerie, and Roland all died during their childhoods, so Gloria and Lanny dedicated themselves to the town of Wardsboro, where they lived from 1974-1999. Gloria owned and operated Gloria Moore Realty, and was the town of Wardsboro's appraiser for many years. Lanny was a builder, woodworker and, over the years, a member of the Wardsboro selectboard and planning commission. Gloria and Lanny were known for their gardens, sheep, and chickens at their home on Route 100 in Wardsboro. They have been greatly missed, but their legacy lives on here at Grace Cottage, as their bequest will help Grace Cottage serve our patients for generations to come.

## Earning and Keeping Trust

Grace Cottage Hospital (Carlos G. Otis Health Care Center, Inc.) and Grace Cottage Foundation have both earned a score of 100 out of 100 in Finance & Accountability on Charity Navigator. This rating provides an assessment of a nonprofit's financial health (stability, efficiency and sustainability) and its commitment to governance practices and policies. Grace Cottage has also earned a Silver Seal of Transparency from GuideStar.

## Environment, Social & Governance Endowment Fund at Grace Cottage

On the recommendation of Grace Cottage Foundation's Investment Committee, an ESG account has been added to the Endowment portfolio at Wilmington Trust. Also referred to as socially responsible investing, ESG investing focuses on three key non-financial factors: environmental, social, and corporate governance when measuring the sustainability and ethical impact of our investments in this account. Environmental criteria examine how a company safeguards the environment, including policies addressing the issue of climate change. Social criteria consider how the company manages relationships with employees, suppliers, customers, and the communities where it operates. Governance examines a company's leadership, executive pay, audits, shareholder rights, and internal controls.

If you would like to make a gift to Grace Cottage's Endowment Fund, ESG or otherwise, contact Andrea Seaton or Charma Bonanno at (802) 365-9109. Unless otherwise specified, all bequest gifts to Grace Cottage are added to the Endowment Fund.

### A grateful patient writes:

"I was at Grace Cottage for eight weeks this summer, so I got to know everyone and I didn't want to leave! The nurses, physical therapists, occupational therapists – everyone became like family. In all my time at Grace Cottage, every nurse, every therapist always arrived in my room with a smile, wanting to help me heal. There's no place better than Grace Cottage.

– Theresa Smart, Dummerston, VT

## Donations Were Recently Received In Honor Of:

Grace Cottage Volunteers ♦ Patricia Howell ♦ Tonya Maurer ♦ Elizabeth Walker

## Memorial Gifts

*Donations have been received between May 6 and August 24 in memory of the following individuals:*

Jay Adams ♦ Clarence & Eunice Aither ♦ Harlan & Jessie Allbee ♦ Chris & Priscilla Ballou ♦ Russ Barber ♦ Betty Benson  
Joan Bourque ♦ Susan W. Bristol ♦ Gladys Brown ♦ Stephen A. Brown (of Newfane) ♦ Chris Coleman ♦ Phil Coleman  
Lewis & Neva Corse ♦ Shirley Covey ♦ David D'Agostino ♦ Flora deStefano ♦ Kathy Ernst ♦ Bill & Nora Fletcher  
Cora Fletcher ♦ John C. Follett ♦ Frank & Frances Grout ♦ Bernice Hall ♦ Shirley Hendrick ♦ Wendell Howard  
Robert & Luna Howe ♦ Joanna Jackson ♦ Joel Johnson ♦ Warren Kronemeyer & Leon Ingall ♦ Richard Lapan ♦ Laurie Linley  
Albert Litchfield, Jr. ♦ Jeanne Marion ♦ Larry Martin ♦ Elton McCausland ♦ Francis Momaney, Sr. ♦ Art Monette  
Henry Moseley ♦ Bruce Parlman ♦ Jim & Jane Parlman ♦ Virginia Pennock ♦ Bob Phelps ♦ Elaine Prouty ♦ Eileen Ranslow  
Mary Lou Raymo ♦ Elaine Robinson ♦ Emmons & Ruby Robinson ♦ Frederick Robinson ♦ Oscar Robinson ♦ William Rush  
Eva Sherman ♦ Charles & Lillian Slover ♦ Elizabeth Spencer ♦ Catherine N. Stratton ♦ Bill & Leona Tabell ♦ Donna Taft  
Porter & Lillian Thayer ♦ Ruth Shaw Wheelock ♦ Nola White ♦ Merton & Hazel Wilson

*We extend our sympathy to the families and friends of these loved ones, and our appreciation to those who have given in their memories.*

*When memorial gifts are received by Grace Cottage, the donor is thanked, and the next of kin is notified of the gift. (The amount given is never divulged.)*



## A grateful patient writes:

"When they asked me at Dartmouth where I wanted to recover from my surgery, I said 'Grace Cottage'. They said, 'And your 2nd and 3rd choices?' I replied, 'Grace Cottage, and Grace Cottage'. It's the place to be!"

— Dr. Roger Fox, Londonderry, VT



FAMILY HEALTH & HOSPITAL

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## Grace Cottage Wins "Best of Windham County" in Six Categories...Again!

For the sixth year in a row, Grace Cottage has been named "Best Place to Work" in Windham County and "Best Physical Therapy" in the Brattleboro Reformer's 2022 Readers' Choice Awards. For the fourth year in a row, Grace Cottage was also named "Best Hospital", "Best Emergency Care", Best Doctor (Dr. Timothy Shafer, and Grace Cottage's Advance Practice Registered Nurse, David McCormick came in second in the "Doctor" category), and Best Pharmacy. Dr. Elizabeth Linder, who is back at Grace Cottage on a per diem basis, came in second as "Best Pediatrician." Congratulations to all of our employees who make these awards possible, and we're so pleased that our community feels this way about Grace Cottage.



- **BEST PLACE TO WORK**
- **BEST HOSPITAL**
- **BEST EMERGENCY CARE**
- **BEST PHYSICAL THERAPY**
- **BEST DOCTOR: DR. TIM SHAFER**
- **BEST PHARMACY: MESSENGER VALLEY PHARMACY**

## Grateful patients write:

"I was so impressed by the way my wife was treated in hospice care at Grace Cottage. You not only took wonderful care of Donna, but also of our entire family. I will never forget this."

— Chet Taft, Manchester Center, VT



"As always, the Emergency Department staff at Grace Cottage was as good as it gets."

— Bob Stupp, Wardsboro, VT



"We've always had such good care at Grace Cottage. Everyone is so caring and friendly. After my stroke, they took the time to explain everything and made sure I understood what was happening and what to expect. At a difficult time, it was very comforting."

— Alison Williams, West Dover, VT